

Key Statistics



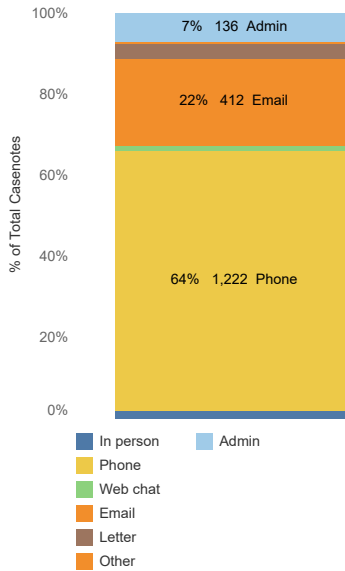
Summary

Clients	824
Quick client contacts	86
Issues	2,282
Activities	1,910
Cases	777

Outcomes

Income gain	£388,560
Debts written off	£16,057
Repayments rescheduled	£1,585

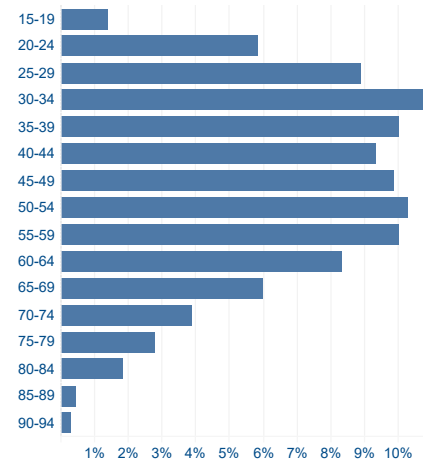
Channel



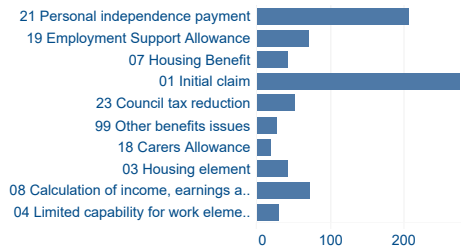
Issues

Issues	Clients
Benefits & tax credits	224
Benefits Universal Credit	178
Consumer goods & services	47
Debt	81
Discrimination & Hate & GVA	27
Education	7
Employment	122
Financial services & capability	30
Health & community care	22
Housing	126
Immigration & asylum	18
Legal	51
Other	34
Relationships & family	87
Tax	10
Travel & transport	8
Utilities & communications	34
Grand Total	2,282

Age



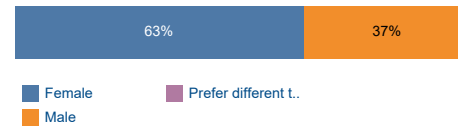
Top benefit issues



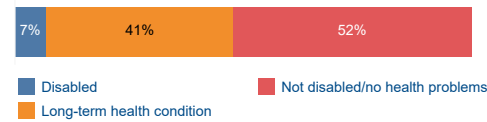
Top debt issues



Gender



Disability / Long-term health



Ethnicity

