

Key Statistics

Lewes District (member)

02/01/2019 30/03/2019



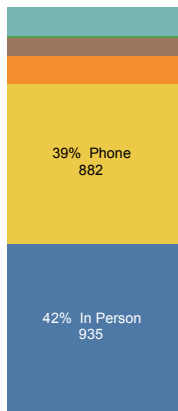
Summary

Clients	943
Quick client contacts	196
Issues	2,668
Activities	2,242
Cases	841

Outcomes

Income gain	£248,832
Re-imbursments, services, loans	£1,024
Debts written off	£55,270
Repayments rescheduled	£260

Channel

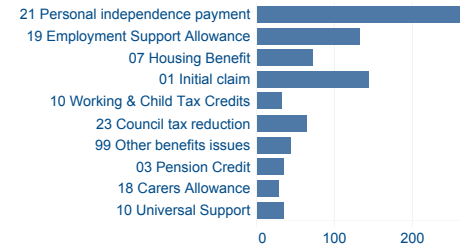


■ In person
■ Phone
■ Email
■ Letter
■ Other
■ Admin

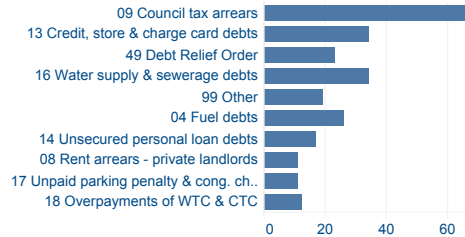
Issues

Issues	Clients
Benefits & tax credits	816
Benefits Universal Credit	251
Consumer goods & services	88
Debt	344
Discrimination	25
Discrimination & Hate & GVA	1
Education	10
Employment	144
Financial services & capability	68
Health & community care	45
Housing	224
Immigration & asylum	25
Legal	111
Other	64
Relationships & family	215
Tax	26
Travel & transport	51
Utilities & communications	160
Grand Total	2,668

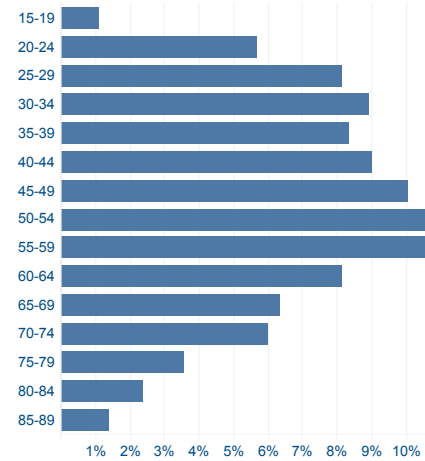
Top benefit issues



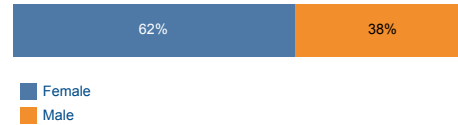
Top debt issues



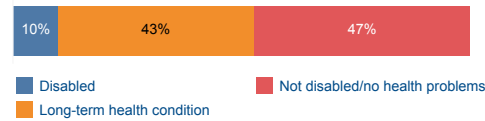
Age



Gender



Disability / Long-term health



Ethnicity

