

Key Statistics

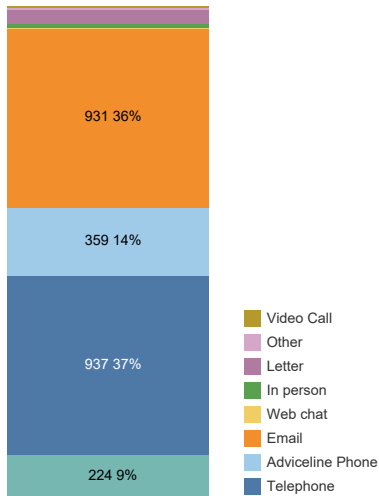
01/04/2021 30/06/2021



Summary

Clients	951
Quick client contacts	30
Issues	2,300
Activities	2,567
Cases	879
Outcomes	
Income gain	£305,126
Debts written off	£14,444
Repayments rescheduled	£3,318
Other	£140

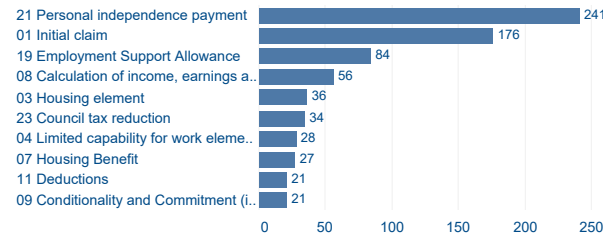
Channel



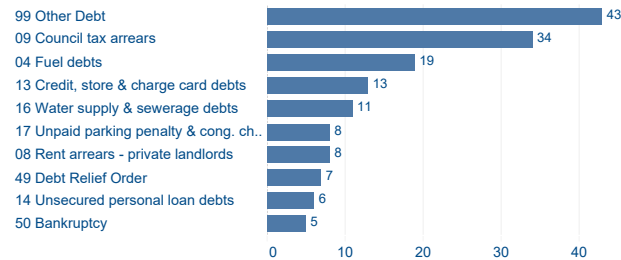
Issues

Issues	Clients
Benefits & tax credits	227
Benefits Universal Credit	184
Consumer goods & services	46
Debt	90
Discrimination & Hate & GVA	1
Education	7
Employment	107
Financial services & capability	27
GVA & Hate Crime	9
Health & community care	11
Housing	177
Immigration & asylum	33
Legal	50
Other	71
Relationships & family	89
Tax	13
Travel & transport	21
Utilities & communications	75
Grand Total	2,300

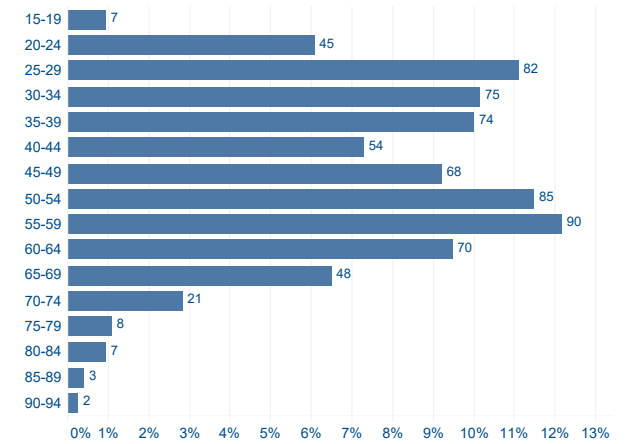
Top benefit issues



Top debt issues



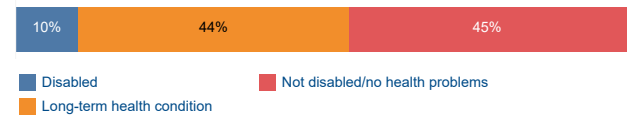
Age



Gender



Disability / Long-term health



Ethnicity

